



### **ABOUT THIS REPORT**

### **Objective of this Report**

This report is the fourth Environmental, Social and Governance report ("this Report" or "ESG Report") published by A8 New Media Group Limited ("the Company") and its subsidiaries (collectively referred to as the "Group" or "We"). It reflects the Group's commitment to transparency and obligation commitment, and further elaborates the sustainable development plan and performance of the Group.

### **Scope of this Report**

This Report sets out the performance of the Group in respective areas on environment, society and governance for the 2019 financial year ("the Year"), covering core businesses of the Group — digital entertainment services and property investment business. Property investment segment invests property for rental and management in the People's Republic of China (the "PRC"). As property management had been outsourced to a professional management company, this report does not cover the relevant property management business. However, the Group required that the property management company shall establish and implement relevant environmental and social policies when engaging its service.

For details of the Group's other aspects including corporate governance, regulatory matters, and director's information, please refer to the 2019 annual report of the Company.

### **Principle of Report Preparation and Implementation**

This Report is prepared in accordance with the revised Environmental, Social and Governance Reporting Guide published by The Stock Exchange of Hong Kong Limited in December 2015. The content of this Report is determined by a set of systematic procedures. The relevant procedures include: assessing the materiality and relevance of identified environmental and social aspects, preparing and verifying the information reported, and reviewing and responding to the comments from the stakeholders towards this Report.

The Company formed an ESG report working group to optimize and implement the relevant initiatives, and to collect, formulate statistics, and analyze the environmental and social impact in the course of operation of the Group.

### STATEMENT FROM THE CHAIRMAN OF THE BOARD

The Group has long been committed to creating values in economic, social and environmental areas for all stakeholders, including its shareholders, employees, and customers and etc. Not only does the Group focus on business development, but also concerns social responsibilities. The Group has been in strict compliance to the corporate governance code, while emphasizing environmental protection, trying its best to reduce pollution to the environment during daily business operation. The Group has hired and trained different talents. The Group treats all its employees with fair and respectful manner, and offers a working environment for them to realise their potentials. During the course of business operation, the Group is committed to complying moral standards and encouraging suppliers and contractors to comply with the level of corporate responsibility standard that is comparable to or higher than that of the Group. The Group deeply understands that community is the soil for enterprises' growth. To realise the mutual flourishment of local community and the Group, we devoted to public affairs, utilising our influence, continuously involve in social welfare activities to benefit the society.

#### INTRODUCTION OF A8 NEW MEDIA GROUP

A8 New Media Group Limited was founded in May 2000 and listed on the main board of the Hong Kong Stock Exchange in June 2008 (stock code: 00800.HK). The principle business scope of the Group covers digital entertainment services and property investment business. In which, digital entertainment services segment primarily covers music entertainment, games related service, and film and television production in the PRC, and the property investment segment primarily engages in leasing and management in the PRC.

The Group steps into the pan-entertainment industry, and commits in various areas of film and television development, games, cultural industries parks, and online literature. Capitalizing on its extensive and quality IP ("Intellectual Property") accumulated, the Group is committed to building up the IP which is most popular among the new generation in the PRC, by utilizing the resources from its business segments. Surpassing everyone's expectation as always, the Group creates an entertainment platform for young people with a mission of sharing happiness. Emphasizing the core value of "keeping an eye on the young community, honesty, being responsible, sharing happiness, saying no to mediocrity, embracing changes, and complementing one another", the Group is committed to creating a harmonious ecological chain, and proactively pursuing business with collaborators, adhering on innovation, and achieving win-win situation.

### The Participation of Stakeholders

The primary stakeholders of the Group includes its shareholders, employees, customers, suppliers, regulatory authorities, local community and etc. The Group attaches great importance to the participation of the stakeholders and understands that each stakeholder has its own expectation on our sustainable development. As such, the Group is devoted to maintaining communications and establishing long-term partnership with the stakeholders through different channels, formulating business policies with reference to such strategies, so as to increase the transparency of the Group and confidence of the stakeholders on the Group's implementation of sustainable development.

Stakeholders	Communication Channels	Expectations and Objectives
Shareholders/investors	General meetings, reports and announcements, etc.	Communication of Financial results and business development of the Group
	ESG report	Publishing information of investments and contributions made to the community, business sustainable development matters of the Group
	Direct communication	Significant company matters, business development
Government and regulatory authorities	Meetings, written reports and information disclosure	Implementation of government policies, compliance with regulations and laws, participation in concerning local construction development, business credibility and corporate social responsibilities
Community	Community charitable and volunteer activities	Activities which are beneficial to the community
Suppliers	Direct communications with IP owners	Obtaining the rights of IP
Employees and technical team	Training programs Work-life balance activities Regular performance reviews	Business knowledge training Health training Implementation and execution of sustainable development strategies
Customers	Daily operation/communication	Improving product customer satisfaction and enhancing customer experience

### **Environmental**

As the principle business of the Group are digital entertainment services and property investment business, no actual impact was created on the environment under normal circumstances. The Group undertakes environmental protection as part of its corporate social responsibilities and advocates corporate culture of resource-conservation and efficiency. The Group tries its best to reduce waste and enhance efficiency in its daily office operation.

### **Emissions**

Regarding aspects of air and greenhouse gas emissions, sewage discharge and generation of hazardous and non-hazardous waste, the Group has strictly complied with laws and regulations of the PRC in relation to environments.

Emissions during the daily operations of the Group mainly comprise wastewater discharges, waste disposal and office electricity consumption from the daily operation of the office and daily work and living of the staff, as well as greenhouse gas emission from use of vehicles by the Group. Waste disposal mainly refers to the non-toxic and non-hazardous solid waste generated from daily work.

#### **Emission of Waste Gases**

Emission of waste gases of the Group is mainly attributable to its self-owned vehicle.

Types of emission	Emission volume (kg)
Nitrogen oxides (NOx)	486.27
Sulfur oxides (SOx)	15.04
Particle materials (PM)	37.93

#### **Emission of Greenhouse Gases**

To address the emission of greenhouse gases, the Group's reported contents cover two aspects, Aspect 1, which covers the emission of greenhouse gases directly produced by the businesses that are owned or controlled by the Group, which is a vehicle owned by the Group and Aspect 2, which covers the emission of greenhouse gases in respect of the indirect power attributable to the electrical power that is consumed internally/purchased or obtained by the Group.

Total emission of greenhouse gases (kg)	Density (kg/sq.m.)	Emission volume (kg)
Aspect 1	0.47	2,584.61
Aspect 2	51.04	225,807.48

#### **Solid Wastes**

The solid wastes produced during the ordinary course of business by the Group are harmless and poisonless materials. In 2019, the total volume of wastes produced was 4,850.39kg, which were mainly the papers for printing in office and toilet papers, with a waste density of 0.87 kg/sq.m..

Whether it is in the office or during the daily operations of the Group, we are always concerned about environmental issues. The management has initiated and mobilized all employees to play their parts in energy saving and emission reduction in every little detail. In 2019, the Group gradually implemented the following regular measures:

- Implementing waste sorting in office waste sorting shall be conducted by office cleaners of the Group before waste disposal;
- Advocating the staff to use less disposables use their own utensils when dining out or ordering takeaways;
- Encouraging paper conservation by printing on both sides of office papers and reusing one-side printed papers;
- Advocating due review on all types of information to be printed out, for which the content and format shall be double-checked for error-free before printing to avoid repeated printing due to errors;
- Encouraging our employees to take urban public transport when having business trips.

#### **Use of Resources**

The Group has advocated saving electricity and water in its daily office operation in order to build the corporate culture of low-carbon office style, and encourage of the following acts in the offices:

- Controlling indirect use of energy and stipulating that the power of electronic appliances and equipment, such as lightings, air conditioning and computers in office areas must be turned off when our personnel leaves work;
- Office pipe leakage preventive inspections and maintenance shall be conducted by the property management company on a regular basis to avoid unnecessary waste of resources.

The Group shall record the water consumption and electricity consumption in the office on an on-going basis and adhere to the implementation of energy saving and efficiency measures. It shall put continuous efforts in encouraging its employees to maintain good habits and reduce waste in day-to-day work, in a bid to achieve sufficient and effective use of resources, as well as contributing to reduction of energy consumption.

In 2019, the total volume of electricity used by the Group is 436,706 kwh, with an electricity density of 69.36 kwh/sq.m; the total volume of water used was 2,129m³, with a water density of 0.31 m³/sq.m.

#### The Environment and Natural Resources

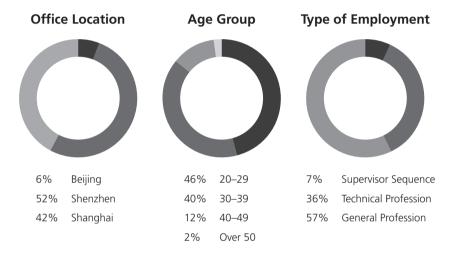
The issues of global warming, environmental pollution and climate change, etc. have increasingly hindered the economic development and social improvement. Under such a situation, in order to maintain a sustainable development between the humanity and the nature, companies shall enhance the balance between the economy and environment and social efficiency during operation, and undertake their corporate social responsibility in a proactive manner to create public values, so as to build a better future. The Group will continue to actively adopt measures in promoting resource conservation during its daily operation.

#### Social

### **Employment**

The Group's success is attributable to a professional, dynamic, responsible and passionate team. The Group emphasizes on a human-oriented policy and attracts, nurtures and retains talents for further business growth. The Group invested plenty of its resources in enhancing the training services and providing more career opportunities for the employees, enabling them to demonstrate their strengths and promote enthusiasm for work in the Year.

As at 31 December 2019, the overall number of employees of the Group is 107. The composition of the Group's employees is set out as follows:



The Group adopts rigorous recruitment procedures and provides equal employment opportunities. We try our best to appoint the most suitable candidates for the jobs on the basis of merit. The Group strictly refers to the position requirements manual and the qualification standards for the positions to access the talents and ensure the recruitment of the best talent. The Group also assesses how far candidates agree with the business and cultural value of the Group so that individual values match with corporate values.

The Group has developed a sound and scientific remuneration system by providing the market competitive compensation for the employees to attract and motivate talents. Options incentive scheme was granted to the core employees to express the Group's concern on the long-term motivation and earnings of the core employees. In the meanwhile, we have established a sound welfare system which includes various aspects, such as work, lives, education and health of the employees.

The Group emphasizes the career development of its employees and has established a career development system with dual channels, breaking the bottleneck in the career development of the employees. Career development system with dual channels consider the new entrants as the most junior level and higher levels as the experienced staff; the experienced staff can pursue management development path or professional development path after accumulated certain experience. For those pursuing the management development path, the career path will be general management — middle management — senior management. For those pursuing the professional development path, the career path will be backbones — experts/senior experts — authoritative people.

The Group has strictly complied with the applicable laws and regulations of the PRC relating to employees' turnover, work time and statutory holidays.

## **Health and Safety**

The principle businesses of the Group are digital entertainment services and property investment business, which normally are free from danger, high risks and occupational hazards. The Group still attaches great importance to the safety and health of employees and has stipulated its safeguard clause in respect of labor protection for the employees (including occupational health and safety) according to the relevant regulations.

Safety of the employees always comes first to the Group. There is a standardised fire safety management system, control process and regular check program in the office environment. The Group will activate the contingency mechanism and suspend its business when encountering Typhoon (Amber) or Rainstorm (Red) Warning Signals. In addition, the Group purchases additional commercial health insurance for all employees every year, to provide protection in areas such as accidental injury, illness and death, accident medical care, accident hospital allowance, aviation accident, train/ship accident, car accident. In the Year, no employee of the Group passed away due to work-related incident. There was no injury related to accidents at work either.

The Group strongly advocates healthy lifestyles and cares about employees' health in various ways:

- Organized physical checkup for all employees every year;
- Held seminars about health for employees;
- Organized healthy activities for employees.



## **Development and Training**

The Group adopts a set of training programs for talent training and development, (as illustrated in the diagram below). The Group has a comprehensive training and development system for the development of employees in different positions and has a corresponding training program for all levels of talents. The Group implements a "mentoring system", which assigns professional mentors to rookie and new talents to build up their skills for daily work. The Group also has a mechanism for deploying talents for external training for enhancement, so as to foster their all-rounded improvement. Below is the Staff Training and Development Course System of the Group:

Categories	Courses			Project/Training		Rule 721
Management	Leadership Development Project (TM)		Business Partner			
Training	General Management Ability (General)		Spark Plan (星火計劃)	70% Practice		
Vocational Training Training for New Staffs	Occupational (General) Professional (Skills)  Pre-job On-the-job training		Qualification (Appraisal)	Online-leaturing	7	
				External training		
			Professional qualification examination		20% Mentor helping	
		Mentor Salon	Internal instructor		10% Classroom Learning	

The table below sets out the information in respect of training received by the employees in the Year by the categories of employees:

Category of Employee	Number of Existing Employees	Number of Employees Receiving Training	Percentage of Employees Receiving Training	Average Training Hours of Employees (hours/year)
Top Management Level	5	3	60%	16
Middle Management Level	9	7	78%	24
Top Professional Level	20	15	75%	32
Middle Professional Level	38	30	79%	40
Primary Professional Level	33	30	91%	56

#### **Labor Standards**

The Group strictly complies with the relevant laws and requirements in relation to the "Provision on the Prohibition of Hiring Child Labor" (《禁止使用童工規定》) promulgated by the State Council of the PRC. To date, the Group has never hired any child labor or forced labor. The Group has the "Administration Measures on Recruitment" (《招聘管理辦法》) in place, which strictly regulates the process of the Group's recruitment and administration of new staffs.

The Group will verify candidate's information when interviewing them including the identification, past employment supporting documents, etc. For key positions, the background information will be investigated and verified by the Group itself or a third-party credit agency.

In the Year, no material non-compliance incidents in relation to labour rights occurred in the Group.

### **Supply Chain Management**

As for the digital entertainment services business, the Group has definite procedures and authority to carry out an adequate investigation and research and assessment on the products during the preliminary stage on the products supplied. The Group strictly controls on matters such as the legitimacy of the products (copyright, and trademark, etc.), legality of the contents (according to the requirement of the Ministry of Culture of the PRC, and the strict self-censorship system for contents). As for the games publishing business, if there is any game content which violate relevant regulations, the Group will promptly notify enterprises responsible for the research and development to determine a revised solution for remedy. The Group may suspend a single function module after considering the importance of the problem. For serious problem, the service will be suspended for handling accordingly.

In respect of the security in relation to online payment, the technology department of the Group has a comprehensive protection system, which mainly ensures the safety on both hardware and software aspects. For the hardware, the Group has set up firewall at the payment point to filter the unsecure data pack. For the software, a user has to set a separate payment password, which shall match the password for payment. The transmission in respect of payment data by a user will be verified by an irreversible encryption. Upon successful final payment by a user, the user will verify the order value and the actual payment value, and check with the bank whether the deduction is successful.

The property management of A8 Music Building has been outsourced to a professional management company "第一太平 戴維斯物業顧問(廣州)有限公司" (hereinafter referred to as "Savills") to provide comprehensive property management services. Property management is one of the core businesses of Savills. After years of development, Savills has accumulated extensive management experience, and has become a leading international property consultancy group. Savills has also obtained ISO9001 Quality Management System accreditation and ISO14001 Environment Management System accreditation.

### **Product Liability**

Delivering quality products and services is a significant theme of the sustainable development of an enterprise. Each of the Group's business segments complies with the applicable PRC laws and regulations, strictly complies with applicable standards of products and services, fulfills product responsibilities, with a view to creating value for its customers.

Games publishing is one of the Group's important businesses. We strictly comply with relevant laws, regulations and policy requirements in relation to online games publishing in the PRC. The main relevant laws and regulations includes but not limited to "The Provisions on the Administration of Online Publishing Services" (《網絡出版服務管理規定》) promulgated by the State Administration of Press, Publication, Radio, Film and Television and the Ministry of Industry and Information Technology, "The Regulation on Internet Information Service of the People's Republic of China" (《中華人民 共和國互聯網信息服務管理辦法》) promulgated by the State Council, "The Interim Provisions on the Administration of Internet Culture" (《互聯網文化管理暫行規定》) and "The Interim Measures for the Administration of Online Games" (《網絡游戲管理暫行辦法》) promulgated by the Ministry of Culture.

In terms of the qualifications of operating entities of our online games publishing business, the legality of content of online games, the privacy protection of the personal data of users and etc., the Group has strictly complied with relevant laws. We have obtained the relevant qualifications in operating such business, for example, the Telecommunication Business Operation Permit (《電信業務經營許可證》), the Internet Culture Business Permit (《網絡文化經營許可證》). As for operating games publishing business, as the "Notice on Regulating the Operations of Online Games and Strengthening Interim and Ex Post Regulation" (《關於規範游戲運營加強事中事後監管工作的通知》) issued by the Ministry of Culture of the PRC became effective on 1 May 2017, the Group has also implemented measures, including requesting real name verification of players for various games published by us and making the random sample results available to public, in accordance to the contents of such notice.

Meanwhile, the Group has maintained positive interaction with the government authorities in the PRC which regulate the online games publishing mainly including the Ministry of Industry and Information Technology, the State Administration for Industry & Commerce, the Ministry of Culture, the State Administration of Press, Publication, Radio, Film and Television, the Administration of Press, Publication, Radio, Film and Television of Guangdong Province, the Culture Department of Guangdong Province, and relevant corporate organizations such as Games Association. We fully comply with the instruction from relevant national and provincial departments and bureaus to play the role to promote the culture as a model corporate.

#### **Anti-Corruption**

The Group has established the Rules for the Staff's Merits and Demerits (《員工獎懲條例》) for relevant occurrences of anti-corruption. The Group did not violate any laws and regulations in relation to litigation of corruption in the Year.

The Group has developed a system to oversee the violation of laws and regulations and the cultural values, along with the relevant system of "Audit and Risk Management" (《審計與風險管理》). The staffs in charge of the internal auditing of the Group are responsible for the audit on the execution of corporate operations, financial risks, laws and regulations, standards and systems. In the meantime, an external audit institution will also conduct an audit on the Company every year in accordance with the Listing Rules and the financial standards. The Group has an anti-corruption whistleblowing mailbox: icac@a8.com. In case of corruption among employees, any person may report.

## **Community Investments**

The Company has been aggressively committed to social responsibilities by actively participating in a variety of social public charity campaigns.

During the year, the Group sponsored the "Rural Boarding School Improvement Program" under the Jack Ma Foundation, with the purposes of providing rural students at boarding schools with after-school recreational activities and psychological counseling. In addition, the Group assisted them in achieving spiritual demands, improving their lifestyle, and upgrading the school accommodation conditions. These initiatives were aimed to help these students eliminate their sense of being neglected at boarding schools.



During the year, the Group sponsored China Soong Ching Ling Foundation by establishing libraries to support rural education. To stress the importance of education and reading of the rural children, we delivered useful and new books to children in rural areas to enrich their reading contents and broaden their horizon.



During the year, the Group sponsored volunteers in Shenzhen for public charity performances in the name of our "A8 Live House", delivering an excellent performance to the public and enrich their leisure and cultural activities.

